



TERMS AND CONDITIONS

By using this web site, you indicate your understanding and agreement to the policies outlined in this “Terms and Conditions” statement.

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This site may contain links to external web sites. Please be aware that they are provided only as a convenience to our visitors and does not indicate Craikspeirs’s endorsement of those sites. Craikspeirs has no control over the content or policies of those sites and takes no responsibility for the information contained in or any damages resulting from the use of those web sites.

PERSONAL INFORMATION

You agree to provide current and accurate personal information on all forms submitted to this web site. You further agree not to misrepresent or impersonate any person or entity in any communications with Craikspeirs or content posted on or distributed through this web site.

CONDUCT

You agree that you are responsible for any information you submit or post to this web site. You agree not to post, link or by any means distribute content that may be considered unlawful, damaging or harmful to this site and services or others.

DISCLAIMER

The materials and services on this site are presented “as is” with no warranty of any kind. You agree that use of this site and its services is at your own risk. You agree to abide by the “Terms and Conditions” and agree to hold Craikspeirs and its officers, affiliates, agents, employees or partners harmless from damages resulting from the use of the site and services, its availability or the content contained therein.



PRIVACY POLICY

Craikspeirs respects your privacy. This Online Privacy Policy describes what information we collect about our visitors and how it is used. By using this website, you indicate your agreement and understanding of the practices outlined in this Privacy Policy.

WHY DO WE COLLECT INFORMATION?

We collect information about our visitors primarily for the purpose of enhancing their web site experience and to allow us to analyse web site traffic and better understand how our web site is used.

COOKIES

This site uses “cookies” which are a small amount of data sent to your browser by a web server. Cookies are most frequently used to 1) customize certain aspects of our site 2) allow us to monitor and measure web site traffic AND 3) function as a user identifier when accessing restricted areas of this web site.

Most browsers will allow you to control cookies settings including whether or not to accept them and how to block or remove them. Please note that if you choose not to accept cookies, you may not be able to access certain areas of this web site.

WHAT INFORMATION DO WE COLLECT?

When you visit most web sites, web servers log non-identifying information such as browser type, operating system, IP (Internet Protocol) address and referral information. This information is used for internal reporting and analysis and allows us to track the usage of our web site and its services. This provides us with valuable information on how to better serve our web site visitors. We do not make any attempt to connect IP addresses with an individual user.

When accessing specific options or services on this site, we may request that you provide us with personal information, such as your first and last name, postal and email addresses. You are not required to provide us with any personal information in order to use this web site. However, please note that if you choose not to provide us with this information you may not be able to take advantage of all of the services offered on this web site.

HOW DO WE USE THIS INFORMATION?

Craikspeirs uses personal information to reply to inquiries and contact users in connection with the services or options they have selected, such as subscribing to a newsletter. Periodically, we may also send out information on updates and new features to our web site. If you do not wish to be contacted in connection with these services, you will be provided with an easy method to opt-out of receiving these types of communications.

SECURITY

Craikspeirs takes every precaution to protect any personal information you choose to share with us, online and off-line.

DISCLOSURE

Craikspeirs will not share your personal information with any third parties who are not bound to act on Craikspeirs's behalf. It is against Craikspeirs's policy to sell personal information collected online without consent.

Craikspeirs may release your personal information if we are required to do so by law or we believe in good faith that such an action is necessary to

- a) defend our rights and/or property
- b) protect against the unauthorized or misuse of Progressive Systems Development's web sites or
- c) protect the personal safety or property of others.



Vouchers

TERMS AND CONDITIONS

RE-BOOKING VOUCHER

- * Re-booking voucher will only be issued when making your next booking
- * Re-booking voucher may not be used in conjunction with any other voucher except a birthday voucher (only when booking a colour service)
- * When used in conjunction with a birthday voucher, the complimentary cut and style will not be included in the 15% re-booking discount
- * Re-booking voucher is not transferable for cash
- * Re-booking voucher is only redeemable by the voucher holder
- * Re-booking voucher may be used at any of our CS salons

GIFT VOUCHER

- * Gift voucher is not transferable for cash
- * Gift voucher may not be used in conjunction with any other voucher
- * Gift voucher may be used at any of our CS salons

BLOW-DRY VOUCHER

- * Blow-dry voucher is not transferable for cash
- * Blow-dry voucher may not be used in conjunction with any other voucher
- * Blow-dry voucher may be used at any of our CS salons

FRIENDS VOUCHER

- * Friends voucher may be used at any of our CS salons
- * Friends **REFERRAL** voucher may not be used in conjunction with any other voucher
 - voucher may only be used for a cut & style and in-salon treatment to the value of R1500
 - voucher is not transferable for cash

- * Friends **GIFT** voucher may not be used in conjunction with any other voucher
 - voucher is for NEW clients only
 - voucher is only valid when booking and paying for a cut & style
 - voucher is valued at up to R2400 on highlights or colour service and in-salon advanced treatment
 - voucher is not transferable for cash

BIRTHDAY VOUCHER

- * Birthday voucher is not transferable for cash
- * Birthday voucher is only valid for the month of your birthday (as stated on the voucher)
- * Birthday voucher may be used at any of our CS salons
- * Birthday voucher may not be used in conjunction with any other voucher except a re-booking voucher when booking a colour service
- * Birthday voucher may only be redeemed by the birthday person on our system
- * Birthday voucher may only be redeemed once at one of our branches

Loyalty Card

- * Loyalty card is not transferable for cash
- * One sticker per booking
- * Loyalty card cannot be exchanged for other hair services or products
- * Birthday voucher may be used at any of our CS salons
- * Loyalty card's complimentary cut or blow-dry may not be used in conjunction with any other voucher